EST. 2023
Alpha
NURSE
STAFFING

WELCOME TO
New Facility Orientation

Hire the right healthcare staff for your facility.

EASY 3 STEP SIGNUP
APPLY

Connect with top talent

Customer support 24/7

Hire Per-Denim or Long Term

Objective: This presentation is designed to provide facility managers and staff with the essential knowledge needed to effectively sign up, request staff and ensure ongoing client support.

ℹ Sign language interpretation is available for this session.
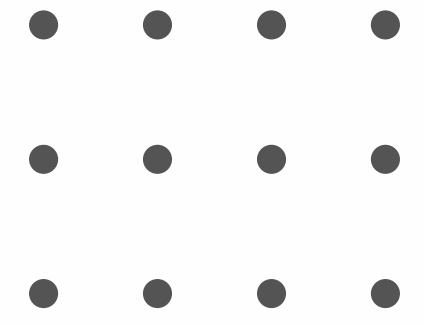
Hello, Everyone.

I'm Terri, the facility on boarding associate at Alpha Nurse Staffing. Our goal with this presentation is to help your facility establish a foundation for staffing success. We will discuss six helpful aspects of facility on boarding, including:
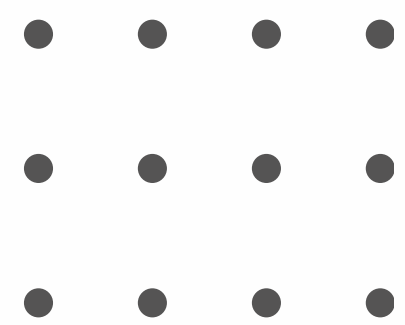
- Introduction to Alpha Nurse Staffing

- Types of staff we provide

- Facility signup process

- Procedures for requesting staff (accessible 24/7 via our facility portal)

- Common billing inquiries

- Our unwavering commitment to 24/7 client support

Who We Are

Alpha Nurse Staffing is a USA based medical staffing agency located downtown Chicago, committed to providing top-tier staffing solutions for healthcare facilities across the United States. Our agency specializes in supplying highly qualified RNs, LPNs, and CNAs to a range of healthcare settings, including hospitals, assisted living and skilled nursing facilities, rehabilitation, correctional , and psychiatric centers.

Who We Staff

Our healthcare professionals undergo rigorous national background checks, vetting, and interviews, and hold all necessary state licenses, certifications, and healthcare screenings to ensure compliance with all state regulations.

Registered Nurses

Licensed Practical Nurses

Certified Nursing Assistants

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Facility Signup

How Sign Up Works:

We offer three options

Option 1: Online Signup

To sign up online, simply visit www.alphanursestaffing.com and click on the "Facility Signup" tab. Fill out the signup form, review the facility contract by clicking "View Facility Contract," electronically sign the contract by checking the "I agree" box, and then submit. Once we receive your facility details, one of our facility on boarding specialists will contact you to address any questions you may have and schedule your facility portal training.

Option 2: Manual Signup

You can manually sign the contract and email it back to us at help@alphanursestaffing.com.

Option 3: Customer Care Assistance

For assistance with signing up, you can call our customer care team Monday to Friday from 9 AM to 4 PM CST at our toll-free number: 1-800-475-7009.

How to Request Staff 24 / 7
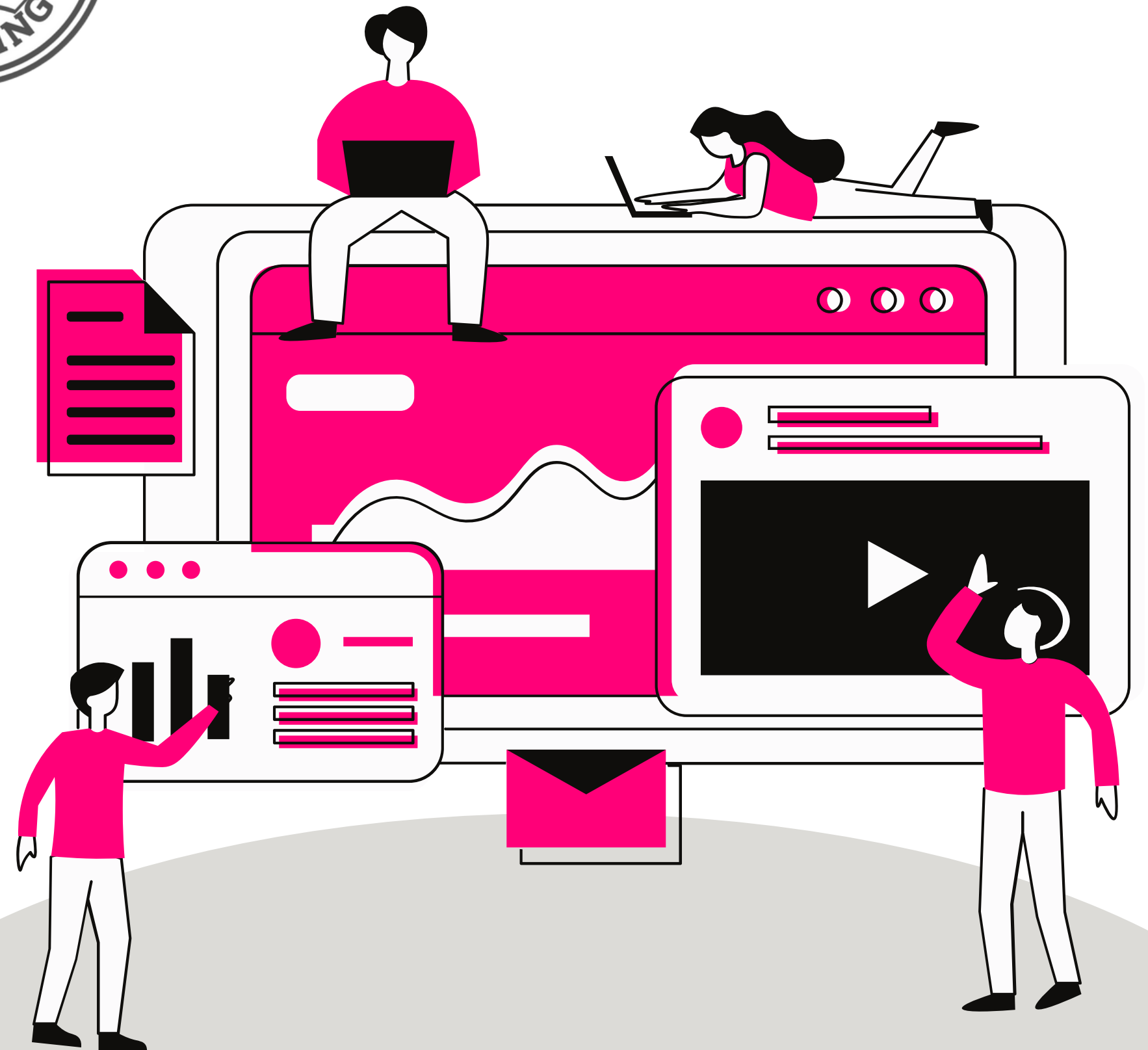
- **Via our online facility portal**

Visit us online at alphanursestaffing.com

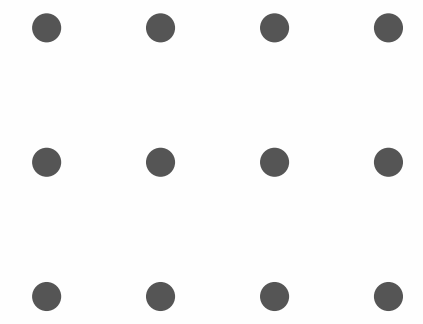**Step 1.** Access the "Facility Portal" menu tab.

Step 2. Request staff instantly by completing the facility details form, specifying the date, time, and quantity of nurse staff needed.

Step 3. Include any pertinent information about the specific work area for the staff.

Step 4. Click "Post Shifts" to submit the request. Our customer care team will promptly process the request, and our professional healthcare staff will arrive prepared to work the requested shift.

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Billing FAQs

- **How to review Alpha Nurse Staffing billing rates?**

To review billing rates, click on the "View Facility Contract" link on the facility signup form and scroll down to page seven in the contract for an instant review of the billing rates.

- **When is Alpha Nurse Staffing billing invoices due?**

Billing invoices for Alpha Nurse Staffing are due on the 1st and 15th of every month.

For more helpful responses to FAQs, please visit us online at alphanursestaffing.com and click on the FAQ button, or email us at help@alphanursestaffing.com.

Client Support

In order to ensure our clients have access to staffing support around the clock, we are dedicated to offering live customer care phone support from Monday to Friday, 9 am to 4 pm, as well as 24/7 prompt email support to ensure availability during times that matter most.

Customer Care 1-800-475-7009

Email Support: help@alphanursestaffing.com

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Thank you!

For attending Alpha Nurse Staffing New Facility Orientation